

## Latham House Medical Practice Patient Reference Group

## **MINUTES OF MEETING**

Meet	ing LHMP PRG Date 8 June Time 10:3	e 2023 Ohrs
Locatio Zoom	on Meetings	
Angie I Mike K	nt orn (JH) (Chair) Nishita Andrea Ganatra (NAG) Phillips (AP) (LHMP representative) Tracey Piper (TP) (PCN manager) itching (MK) (Secretary) Hayton-Hill (DHH)	
ITEM	DISCUSSION	ACTION
1.		
2.	a) no speaker this meeting.	
3.	<ul> <li>Practice Update - Tracey Piper / Angie Phillips <ul> <li>a) Tracey Piper - Primary Care Network (PCN) Manager</li> <li>a. TP started by stressing that feedback from Patient Reference Groups (PRG) and Patient Participation Groups (PPG) is very important.</li> <li>b. They are looking to visit all the groups in the network.</li> <li>c. They are also looking to organise a meeting of all the PRG and PPG's in the network.</li> <li>i. The members thought this was a good idea.</li> <li>ii. It was suggested that an initial meeting with a chair plus one additional member from each group plus TP, to see if a larger meeting would be feasible and to organise logistics.</li> </ul> </li> <li>b) Angie Phillips - LHMP <ul> <li>a. Spring booster vaccinations.</li> <li>i. The Practice has no further covid vaccination clinics planned.</li> <li>ii. All eligible patients were invited to attend for their spring vaccination.</li> <li>iii. Those who have not yet had their vaccination have until the end of June to receive this.</li> <li>iv. Bookings for vaccinations are now only available via the NHS booking system.</li> </ul> </li> <li>b. Mobile Clinics. <ul> <li>i. The Practice have submitted an interest in utilising one of two mobile clinics made available by the ICB. The vehicles were previously used for vaccinations and are available for all practices within LLR to request support. We are hopeful our request receives support.</li> </ul> </li> </ul>	

c. Pra	actice [	Digital	Strategy.
--------	----------	---------	-----------

- i. We will be launching two new systems within our digital plan.
  - 1. Bright HR– this is an internal system that will generate greater efficiency with staff time management.
  - Accurx- this is system we already use within the clinical system, but it has more functionality which we have not worked with previously. The new functionality will include a patient facing portal that will replace Engage Consult. More to follow on this.
- d. New GP.
  - i. Dr Jo Sacks. A very experienced GP who joins us from a practice in Bourne where she was a salaried GP for ~8yrs.
- e. Staff engagement.
  - i. We are supporting Pride month and raising money through the sale of rainbow lanyards and name badges for an LGBTQ+ MH charity.
  - ii. Last month a bake sale and non-uniform day raised £114 for Stroke Association.
  - iii. In April and as part of 'On your feet Britain', our staff clocked their steps for one day and totalled 1 million steps.
  - iv. We will be running another walking challenge with an increased target.
  - v. It was very well received.
- f. Telephone answering speeds.
  - i. Q. What are call answering speeds looking like? A. Info to follow.
- g. Number of GP's.
  - Q. What is the current No of GP's at LHMP? A. 10 Partners / 13 Salaried GP's / 6 Registrars / (~2 Locums but this can flex up or down depending on availability)
    - 1. Partners
      - Dr P Atkinson
      - Dr G Dabali
      - Dr G Hirani
      - Dr S Hirani
      - Dr E Loughridge
      - Dr R Modi
      - Dr S Paliath
      - Dr A Pearce-Smith
      - Dr M Riley
      - Dr R Singh
    - 2. Salaried GP's
      - Dr B Miri
      - Dr M Raja
      - Dr M Reason
      - Dr K Sethi
      - Dr M Smith
      - Dr J Wa
      - Dr O Iwanskyj
      - Dr G Pettifer
      - Dr P Finn
      - Dr S Waddingham
      - Dr A Saxena
      - Dr K Virag
      - Dr J Sacks
    - 3. Registrars
      - Dr S Mawji
      - Dr M Mahmood
      - Dr M Fernandes

2

AP

AP

				A Odusina R Jennison		
				O Siag		
				-		
1.	<ul> <li>Minutes of the Meeting of 8<sup>th</sup> June 2023</li> <li>a) The minutes of the last meeting were accepted as a true and accurate record of the</li> </ul>					
	aj	meeting.		ing were accepted as a true and accurate record of the		
5.	5					
	a)	•		<ul> <li>Practice Manager - The underuse of Melton Hospital is a ed that JH would email the Integrated Care Board (ICB) to</li> </ul>		
			-	nd write to Alicia Kearns.	IL	
	b)	•		Practice Manager - What can the PRG do for the practice?		
		-		vould focus on one particular area at a time – completed.		
	c)			hat we would look at the use of the Melton Hospital first. List - Should the PRG rerun the survey that we used to run		
	Cj		-	forma survey based on the discussions during the meeting		
		- ongoing.	-		Μ	
	d)			List - Should the PRG rerun the survey that we used to run		
		•	ce a list snow demographic	ing percentages of patients by age group – completed.		
		0-12	4986			
		13-19	2660			
		20-29	3636			
		30 - 39	4621			
		40 - 49	4405			
		50 - 59	5324			
		60 - 69	4554			
		70 - 79	3997			
		80 - 89	1821			
		90 +	377			
		Tot	36381			
		101	50501			
	e) 4.f - Date, Time & Location of Next Meeting – both members attended this meeting –					
	E)	completed.				
	T)	<ul> <li>f) 6.b.b – Chairs report - It was agreed that Melton Hospital should become an agenda item – completed.</li> </ul>				
	g) 6.b.c - Chairs report - Attempt to acquire an email contact from the ICB – completed.					
		•		ir to write to our MP and Sue Venables – completed.		
	i)	8.a – Secretaries meeting – compl	•	tistics for the new website will be provided at the next		
				mpressions in the last 30 days.		
				. ,		
•		or Any Other Bus	iness			
	a)	None.				

	7. C	hairs Report	
		a) Following the local elections there is now a new Melton Borough Council structure.	
		b) Labour now holds the council leader position.	
		c) As a result, Malise Graham (MG) is no longer our member from the councillors.	
		a. The chair to write to MG to thank him for his time and effort on the PRG.	JH
		<ul> <li>JH reported that she had an email to Melton.gov.uk bounced back.</li> </ul>	
		e) The chair has asked the council leader to nominate a replacement for MG.	
	8. S	ecretary's Report	
		a) Nothing to report.	
9.	9. A	ny Other Business	
		a) NAG report.	
		<ul> <li>They are members of the Public and Patient Involvement Assurance Group (PPIAG) and the PPG Network group.</li> </ul>	
		b. They noted that the latest meeting of the PPG Network group was today.	
		c. The Leicester, Leicestershire and Rutland (LLR) ICB has a joint 5 Year plan.	
		i. Documents and links to be shared.	МК
		b) DHH report.	
		a. On Sunday 9 <sup>th</sup> July in Wilton Park, there is a "Get Melton Moving" event.	
		b. There are lots of groups attending, including a number of Mental Health	
		charities.	
	10 D	ate, Time & Location of Next Meeting	
		Next PRG meeting, 3 <sup>rd</sup> August 2023, 10:30.	
		All meetings are currently ZOOM meetings.	
		5 , 5	
		2023 meetings	
		5th October	
		7th December	
		2024 meeting dates to be proposed.	МК
		Proposed 2024 meetings	
		1 <sup>st</sup> February	
		4 <sup>th</sup> April – Easter holidays	
		6 <sup>th</sup> June	
		1 <sup>st</sup> August – Summer holidays	
		3 <sup>rd</sup> October	
		5 <sup>th</sup> November	